



Horse Cookies & Good Times!

Return / Refund Policy

- **ALL items ordered are shipped directly from Buck Fart 'n Run. They are not shipped to you from a distributor or any other source. Quality and freshness is guaranteed on all orders at time of shipment.**
- **If you are dissatisfied with your order for any reason, you can return your items for a prompt refund or exchange. Refunds for items returned will be credited in the same form as the original payment type.**
- **The original shipping and handling charges are not refundable. If you have an exchange for the same dollar amount as the original purchase, no additional shipping or handling charges will be incurred. Please mail your package in a prepaid, insured, traceable method to the address below.**
- **If your horse refuses one of the flavors you ordered you can return the un-used portion in exchange for another flavor within 15 business days of receiving your cookie order. This does not apply to candy cookies. When you order, feel free to request free samples of any flavor(s) you want your horse to try first before buying.**
- **Pre-pay plans are not available for credit card payment.**
- **Personalized horseshoe paperweights, and personalized clothing cannot be returned. If there is an error in text or size you can exchange them to be corrected. Please return item within 15 business days upon receiving your order. Please leave original tags on.**
- **Non-personalized clothing can be exchanged or returned with in 20 days if you were not happy with your item. Original tags must remain on.**
- **You will receive a credit toward your next order on all items returned after 20 days from the day you received your order.**